

Redressal of Complaints received during 2010-2011
Name of the Mutual Fund Benchmark Mutual Fund
Total Number of Folios 179153

Complaint Code	Type of Complaint#	(a) No. of complaints pending at the beginning of the year	Action on (a) and (b)										
			(b) No. of complaints received during the year	Resolved				Non Actionable*	Pending				
				Within 30 days	30-60 days	60-180 days	Beyond 180 days		0-3 months	3-6 months	6-9 months	9-12 months	
IA	Non Receipt of Dividend on Units	-	1	1	-	-	-	-	-	-	-	-	-
IB	Interest on delayed payment of Dividend	-	-	-	-	-	-	-	-	-	-	-	-
IC	Non receipt of Redemption Proceeds	-	1	-	-	-	-	-	-	1	-	-	-
ID	Interest on delayed payment of Redemption	-	-	-	-	-	-	-	-	-	-	-	-
IIA	Non Receipt of Stament of Account/Unit Certificate	-	-	-	-	-	-	-	-	-	-	-	-
IIB	Discrepancy in Statement of Account	-	-	-	-	-	-	-	-	-	-	-	-
IIC	Non Receipt of Annual Report/Abridged Summary	-	-	-	-	-	-	-	-	-	-	-	-
IIIA	Wrong switch between Schemes	-	-	-	-	-	-	-	-	-	-	-	-
IIIB	Unauthorised switch between Schemes	-	-	-	-	-	-	-	-	-	-	-	-
IIIC	Deviation from Scheme attributes	-	-	-	-	-	-	-	-	-	-	-	-
IIID	Wrong or excess charges/load	-	-	-	-	-	-	-	-	-	-	-	-
IIIE	Non updation of changes viz. address, PAN, bank details, nomination, etc	-	-	-	-	-	-	-	-	-	-	-	-
IV	Others	-	5	4	-	1	-	-	-	-	-	-	-

Including against its authorised persons/distributors/employees, etc
*Non actionable means the complaint are incomplete/outside the scope of mutual fund