

Redressal of Complaints received during		2014-2015					
Name of the Mutual Fund		Goldman Sachs Mutual Fund					
Total Number of Folios		385673					
Complaint code	Type of complaint#	(a) No. of complaints pending at the beginning of the year	(b) No of complaints received during the year	Action on (a) and (b)			
				Resolved			
				Within 30 days	30-60 days	60-180 days	Beyond 180 days
I A	Non receipt of Dividend on Units	0	0	0	0	0	0
I B	Interest on delayed payment of Dividend	0	0	0	0	0	0
I C	Non receipt of Redemption Proceeds	0	1	1	0	0	0
I D	Interest on delayed payment of Redemption	0	0	0	0	0	0
II A	Non receipt of Statement of Account/Unit Certificate	1	0	1	0	0	0
II B	Discrepancy in Statement of Account	0	0	0	0	0	0
II C	Data corrections in Investor details	0	2	2	0	0	0
II D	Non receipt of Annual Report/Abridged Summary	0	0	0	0	0	0
III A	Wrong switch between Schemes	0	0	0	0	0	0
III B	Unauthorized switch between Schemes	0	0	0	0	0	0
III C	Deviation from Scheme attributes	0	0	0	0	0	0
III D	Wrong or excess charges/load	0	0	0	0	0	0
III E	Non updation of changes viz. address, PAN, bank details, nomination, etc	0	2	2	0	0	0
IV	Incorrect rejection of application	0	21	17	4	0	0
V	Incorrect allotment	0	4	4	0	0	0
VI	Others	0	9	7	2	0	0

# including against its authorized persons/ distributors/ employees. etc.

\*Non actionable means the complaint that are incomplete / outside the scope of the mutual fund

\*\* If others include a type of complaint which is more than 10% of overall complaint, provide that reason separately

Example : Complaint number from I A to III E is 1000 and Others alone is 500 and transmission linked complaints (within others) are 200 then provide Transmission as separate reason (V) along with all other parameters

